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2124

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: **Cole et al.**

Serial No.: **09/726,014**

Filed: **November 29, 2000**

For: **Business Systems Management:  
Realizing End-to-End Enterprise  
Systems Management Solution**

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Group Art Unit: **2124**

Examiner: **Nahar, Qamrun**

Attorney Docket No.: **AUS9-2000-0489-US1**

**Certificate of Mailing Under 37 C.F.R. § 1.8(a)**

I hereby certify this correspondence is being deposited with the United States Postal Service as First Class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on May 20, 2004.

By: Amelia C. Turner  
Amelia C. Turner

**RESPONSE TO OFFICE ACTION**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**

**MAY 10 2004**

**Technology Center 2100**

Sir:

No fees are believed to be required. If, however, any fees are required, I authorize the Commissioner to charge these fees which may be required to IBM Corporation Deposit Account No. 09-0447. No extension of time is believed to be necessary. If, however, an extension of time is required, the extension is requested, and I authorize the Commissioner to charge any fees for this extension to IBM Corporation Deposit Account No. 09-0447.

In response to the Office Action dated February 2, 2004, please amend the above-identified application as follows: